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Zune "Error C00D11CD" Syncing Fix

In this tutorial, we will go through the steps necessary to prevent Zune syncing errors and hopefully never see "Error C00D11CD" again on the latest updates of Windows 10.

Make sure your Zune software is closed completely before following the next steps!

1) Download the "*Restore Zune Software Functionality.zip*" file from the link here:
Download Me
Next, Right-Click and extract it to somewhere you will remember it. For the sake of this tutorial, let's say it's in the Downloads Folder. Be sure to extract it to a new folder so it will be easier to find, and name it "Folder Of Restoring." Your file path should be *C:\Users\YourName\Downloads\Folder Of Restoring*. Refer to the image below for an example of what this looks like in the File Explorer window.

After you've done that, open the *Windows 10 1511 VMW DLL for syncing your Zune* folder that is inside of the *Video Syncing* folder: *(C:\Users\YourName\Downloads\Folder Of Restoring\Video Syncing\Windows 10 1511 VMW DLL for syncing your Zune)*. Now, minimize this window and open another one in File Explorer. You will be returning to this folder later.

2) (Please follow this step ***EXACTLY***.) In your new window, navigate to your System32 folder in the "C" drive: *C:\Windows\System32*. Then, scroll around to find the *"WMNCORE.dll"* file, or use the search bar to locate it. When you have found it, copy it, then paste it into the *Folder of Restoring* folder (or anywhere you think is safe): *C:\Users\YourName\Downloads\Folder Of Restoring*.
(We don't know what the side effects of this method are, if any, for the time being. THAT IS WHY THIS BACKUP IS ***VERY*** *IMPORTANT,* ***MAKE SURE YOU DO THIS****! In the case of a Windows bug, you will want this file back to normal!)*

**Editor's Note: Contact us if you have issues with this part. I, personally, ran into an issue where Windows told me I did not have permission to delete or copy the file while some did not have an issue.*

3) After you have made your backup, you may then delete the original. Bring up the window you minimized earlier and copy the *"WMNCORE.dll"* file that's inside and paste it into your *System32* folder. This new file, while named the same, is modified and is different from the original. The changes within are what make the "fix" for Zune music and video syncing issues.

4) Now, simply open your Zune Software and your media should be syncing correctly again at last!

Q.&.A with Codix

Q: ***How did you achieve this?!***

A: I just downloaded the *Windows 10 1511 v2* build (the one before the Windows Anniversary update, which is what causes our "Error C00D11CD" issues), and then I used this very cool and useful software called *"DirectoryMonitor2"* to see what files the Zune Software used when copying and converting videos and music from a PC to a Zune. After that, I simply copied and pasted the things that went missing after the Anniversary update!

Q: ***Is this method risky at all!?***

A: If you don't mess with anything else in the System32 folder and follow the tutorial exactly, it should be safe. As of the time of writing, my system is still perfectly stable. One important bug that I have seen when testing is that the Zune Software now sometimes shows a message box that says "The Zune software can't access important data on your Zune" after connecting a Zune. To fix this, just reboot your Zune and things should work smoothly after that.

**Editor's Note: To reboot Zunes prior to Zune HD, hold the Back button and the Up button at the same time until the screen turns off. It will then restart. To reboot Zune HD, simply hold the Power/Lock button until the screen turns off. It will then restart.*